

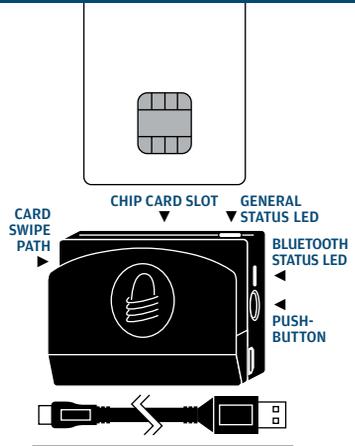
QUICK START GUIDE

# Mobile Devices

Thank you for choosing Chase Mobile Checkout. Minimum compatibility requirements to use Chase Mobile Checkout with the eDynamo are a mobile device using iOS 10.0, Android™ 6.0 and Bluetooth® 4.0. To begin accepting card payments with your mobile device, just follow these easy steps:

## 1. CHARGE CARD READER

This kit includes a new eDynamo chip card reader and USB charging cable. The card reader's battery requires three hours to fully charge. The General Status LED light will blink green while charging, and then switch to solid green when complete. Use the USB cable to recharge the card reader as needed.



1. CHARGE CARD READER

## 2. DOWNLOAD APP

Download Chase Mobile Checkout from the Google Play™ Store or Apple App® Store, then launch the application.



2. DOWNLOAD APP

## 3. ENTER CREDENTIALS

Enter your username and password, then tap **Log On**. If you've never used this mobile device with Chase Mobile Checkout, you'll need to register it using an Identification Code we will email you. If you're a new user, we sent your username and temporary password in two separate emails.



3. ENTER CREDENTIALS

## 4. PAIR CARD READER

- a. Before you start the pairing process, make sure your phone or tablet has Bluetooth® enabled in its Settings area.
- b. Once you're logged on to the Chase Mobile Checkout app, tap **More** (phone) or the **gear icon** (iPad). Then tap **User Preferences**. At the bottom of the User Preferences screen, tap **Card Readers**.



4. PAIR CARD READER

*continued on back*

#### 4. PAIR CARD READER *continued from front*

- c. Pick up the new eDynamo card reader and locate the Pushbutton on its side. Once you begin the pairing process, you'll have about three minutes to get your device paired successfully, or you'll have to start over again.
- d. Press and hold the Pushbutton for two seconds. The Bluetooth Status LED will be a steady blue, and will quickly blink three times. Release the Pushbutton.\* The eDynamo card reader is now in pairing mode.

\*If the Pushbutton is held too long (5 to 10 seconds) when establishing the pairing session, the eDynamo will enter Airplane mode. You will need to momentarily hold the Pushbutton again to remove it from Airplane mode.

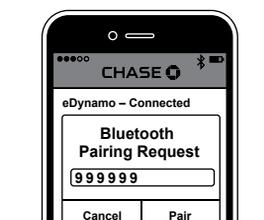
- e. On the bottom of the eDynamo card reader, look for the serial number. It starts with S/N. Select this same serial number from the list of devices in your Chase Mobile Checkout app. You may need to refresh your screen to display the reader list.
- f. Inside the Bluetooth Pairing Request window, enter the default pairing code of six nines (9 9 9 9 9 9)\* and tap **Pair** (for iOS) or **OK** (for Android) devices.

\*If using an Android device, please disregard the suggested pairing codes (0 0 0 0 or 1 2 3 4) your pairing window will display. You must enter (9 9 9 9 9 9).

- g. Once the status changes to Connected beneath the reader name, toggle on the **Set As Current Device** switch. Then tap the **Back** button.
- h. In the list of readers, you'll see a green check mark next to the reader. The phone or tablet is now paired with the eDynamo card reader.

#### 5. START PROCESSING

You are now ready to process transactions using your Chase Merchant Services account. For helpful guides and frequently asked questions, check the Learn section in the Chase Mobile Checkout app, or go to [merchantservices.chase.com](https://merchantservices.chase.com), select Support & Resources and Product Support for help. If you have questions, please call **1-866-428-4967**.



4. PAIR CARD READER

Bluetooth is a registered trademark of Bluetooth SIG, Inc. iPhone, iPad, and App Store are registered trademarks of Apple, Inc. Android and Google Play Store are trademarks of Google, Inc.

IC19-118 0219 ©2019, Paymentech, LLC ("Chase"). All rights reserved.

130311