Moby 5500
Setup Guide

Follow these steps to set up and pair your card reader with Chase Mobile Checkout.

CHASE ⬡

1. Charge the Reader

- Unpack the reader and USB charging cable.

- Connect the reader to a USB-compatible power source and charge for two hours. *Note: If using a computer's USB port for charging, the reader won't work while it's connected to the computer. Unplug the reader from the computer while using.*

- The **LED light** ❶ will be red while charging and turn solid green when charged.

    - Use the USB cable to recharge your card reader as needed.

- Ensure the reader is powered on. If not, press and hold the **power button** ❷ on the right side of reader until it beeps. *Note: To preserve the battery, the reader will automatically power off after three minutes of inactivity. Press the power button to re-activate the reader for next transaction.*

2. Start the Pairing Process

• Enable Bluetooth on your device.

• Sign in to the Chase Mobile Checkout app.

• Tap **Settings** ❶ on the main menu, then **Card Readers**. ❷

• Select the Moby reader **(MOB55-xxxxxxxx)** ❸ in the list of available devices. (Xs represent the last part of the reader's serial number.)

• When prompted, tap **Pair**. ❹ *Note: A pairing code will appear in the prompt to pair. Disregard the code. This reader pairs using an LED light sequence for added security.*
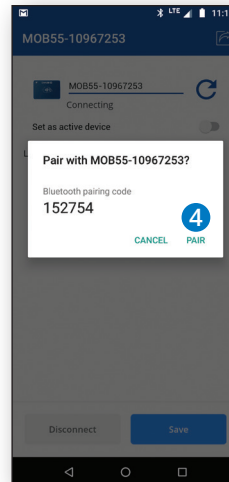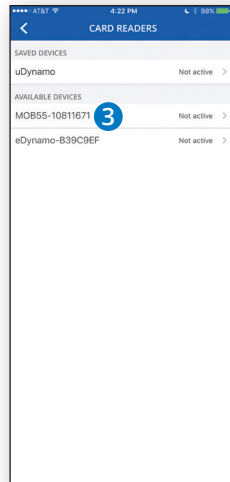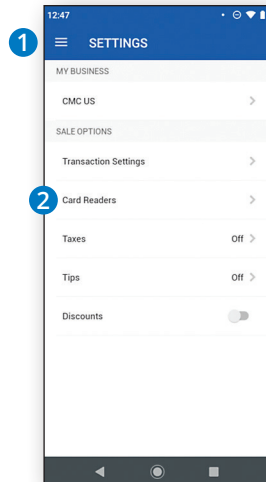
Android
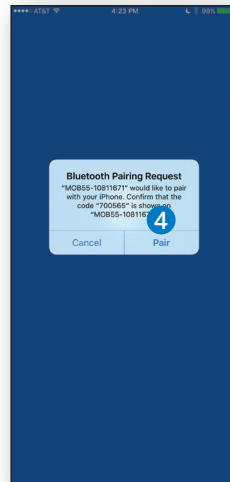
iOS

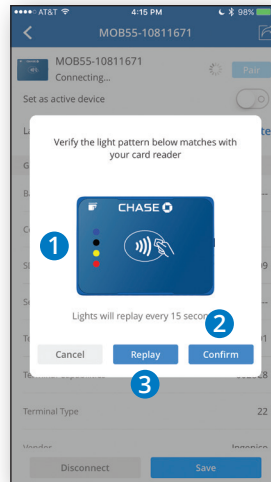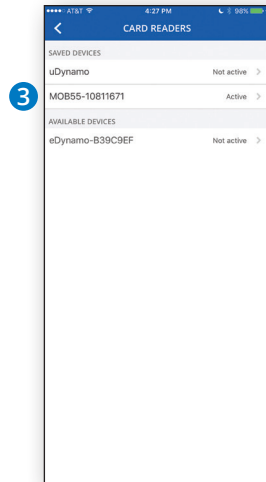## 3. Pair the Reader

- Hold your device near the reader.
- The **LED lights** 1 will initialize, then display the LED sequence.
- The lights will show as ON, OFF or BLINKING.
- When the sequence is the same in the app and the reader, tap **Confirm**. 2
- To see the sequence again, tap **Replay**. 3

4. Set and Save the Reader

• On the next screen, toggle on **Set as active device**. ①

• Once the reader is updated, tap **Save**. ②

• The Moby reader will now be in **Saved Devices**. ③
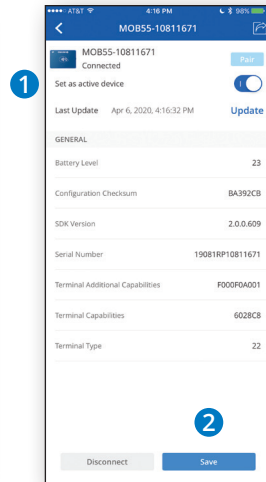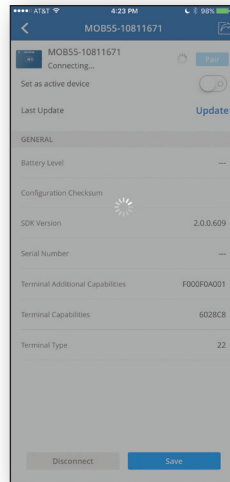
Troubleshooting

Make sure the Moby reader is paired with your device through the Chase Mobile Checkout app, not the device's system settings.

If you see the **Moby reader** ❶ listed in the iOS Bluetooth Settings, you will need to "forget" the reader before you can pair it in the Chase Mobile Checkout app.

Select the ⓘ **icon** ❷ next to the **connected/not connected** indicator for the Moby reader you are pairing. Then select **Forget This Device**. ❸

Minimum requirements: iOS 10, Android 6, BLE 4, and Chase Mobile Checkout v4.1.

For help with your reader or the Chase Mobile Checkout app, visit chase.com/mobilePOSsupport.
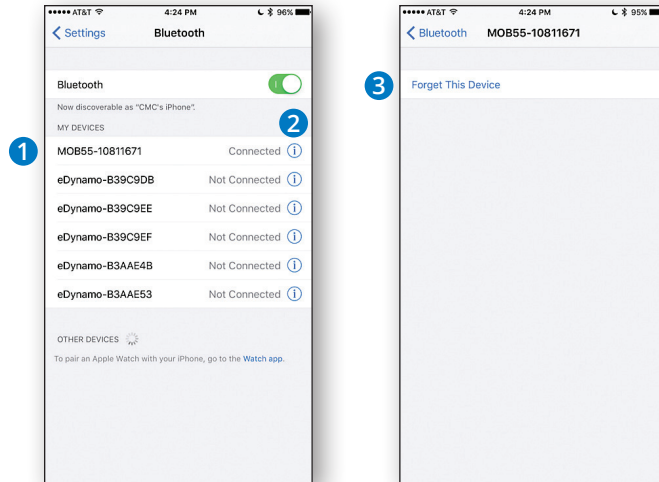
Moby/5500, Moby/5500P, Moby/5500M, & Moby/5500PM Mobile Payment Terminal

This card reader supports magnetic stripe (Moby/5500 & Moby/5500M only), chip, and contactless transactions. The reader only works with select, supported mobile devices. An additional layer of encryption is added to the reader to guarantee the card data is protected as it travels from the reader to the mobile device. Therefore, the readers cannot be used for any other merchant service.

Ingenico is not liable for any harm caused by the reader to your mobile device.

You agree that neither Ingenico nor our vendors, suppliers or licensors are responsible for any damages resulting from: (a) anything done or not done by someone else; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a Device or network coverage (for example: dropped, blocked, interrupted calls/messages, etc.); (c) traffic or other accidents, or any health-related claims relating to our Device or Services;

(d) Data Content or information accessed while using our Device or Services; (e) an interruption or failure in accessing or attempting to access emergency services from a Device, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services; (g) information or communication that is blocked by a spam filter; or (h) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism or government orders or acts.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio

frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information
SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. Before a new product is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each device are performed in positions and locations as required by the FCC. For baseband, this equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Ingenico Group, Inc.
101 Federal St, Suite 700
Boston, MA 02210