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# How to Download

Ingenico Terminals | October 2018



U.S.

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# Important: Update the software on your Ingenico terminal immediately

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Your Ingenico **iCT250** or **iWL250** terminal requires a software update. This update is required to ensure that you can continue processing your customers' payments securely.

## Important steps to take:

- Before you begin, remember to settle your batch of transactions.
- This download will take up to 20 minutes depending on your connection.
- While you're navigating the screens, it's important to maintain response as the terminal may time out after 30-60 seconds of inactivity and return you to the initial Admin menu.
- Depending on configuration, your terminal may not display every item below, follow your prompts as they appear and move to the next line item if no prompt appears.
- It's important for you to review the software configuration settings and enter the correct values if they're not already displaying – if you skip those steps or the values are not correct, then the download will fail.
- Use the **[F]** key to enter letters. For example, press **[7]** and then **[F]** to enter the letter P, or press **[2]** and then press **[F]** 3 times to enter the letter C.
- You'll need to select whether you have dynamic or static internet processing. It's most likely dynamic, but if you're not sure, you can run a Parameters report or you can contact your Internet Service Provider for more information.

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STEP 1

# Access the Admin Menu

Press the [#] key.



## STEP 2

# Key in Manager Password

If prompted, key in the Manager password and press **[Enter]**. The default password is *CPS2468* or you may have reset it with your own.

Note: Use the **[F]** key to enter letters. For example, press **[7]** and then **[F]** to enter the letter P, or press **[2]** and then press **[F]** 3 times to enter the letter C.



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STEP 3

## Select Maintenance

Press [4] to select Maintenance.



## STEP 4

# Key in Admin Password

If prompted, key in the Admin password and press **[Enter]**. The default password is *CPS2468* or you may have reset it with your own.

Note: Use the **[F]** key to enter letters. For example, press **[7]** and then **[F]** to enter the letter P, or press **[2]** and then press **[F]** 3 times to enter the letter C.





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STEP 5

## Select Download

Press [1] to select Download.



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STEP 6  
Select TADU

Press [1] to select TADU.





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STEP 7

# Select CONFIGURE

Press [0] to select CONFIGURE.



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STEP 8  
Select Full

Press [0] to select Full.



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STEP 9

## Select Ethernet

Press [1] to select Ethernet.



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STEP 10

## Select IP Type

Press [0] to select Dynamic, or press [1] to select Static IP.



## STEP 11-15

# Key in Static IP Details

- If prompted, key in the terminal's static IP address, and press **[Enter]**.
- If prompted, key in the terminal's static subnet mask and press **[Enter]**.
- If prompted, key in the static gateway address and press **[Enter]**.
- If prompted, key in the terminal's static primary DNS address and press **[Enter]**.
- If prompted, key in the terminal's static secondary DNS address and press **[Enter]**.



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STEP 16

## Verify Host IP/Name

Verify the Host IP/Name that displays is “SECURE.PAYMENTECH.COM” and press **[Enter]**.

If it’s something different, press the yellow **[Clear]** key and key in *SECURE.PAYMENTECH.COM*.





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## STEP 17

# Verify Host Port

Verify the Host Port number that displays is “8013” and press **[Enter]**.

If it’s something different, press the yellow **[Clear]** key and key in 8013.



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## STEP 18

# Enable SSL

Press **[Enter]** to proceed to the next screen (SSL must be enabled to complete the download).



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## STEP 19

# Verify Model Name

Verify the model name that displays is “ICT250” or “IWL250” and press **[Enter]**.

If it's something different, press the yellow **[Clear]** key and key in the model name, which is displayed below the terminal screen.

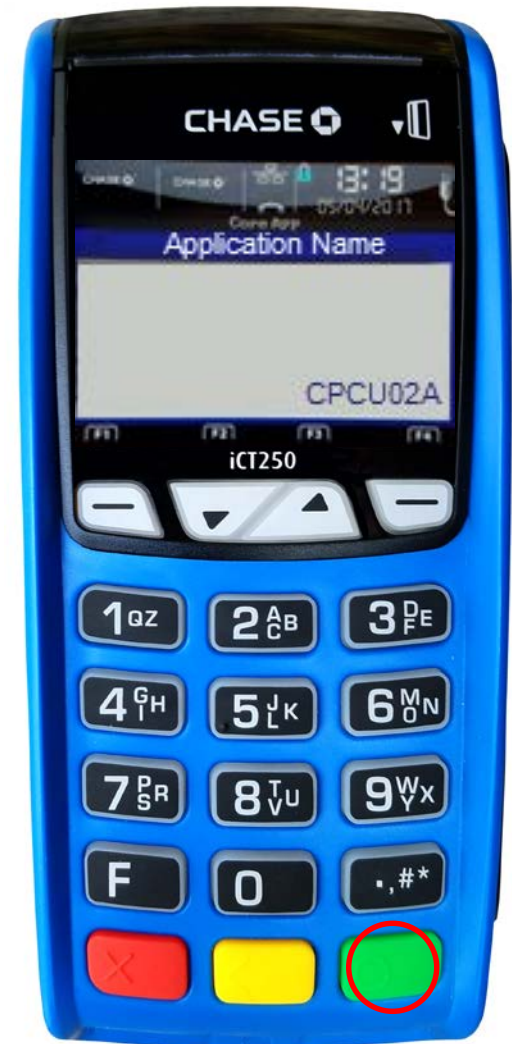


## STEP 20

# Verify Application Name

Verify the application name is “CPCU02A” and press **[Enter]**.

If it's something different, press the yellow **[Clear]** key and key in *CPCU02A*.



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## STEP 21

# Verify Terminal ID

Your unique Terminal ID displays in the bottom-right of your screen. Press **[Enter]** to continue.



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## STEP 22

# Wait for Reboot

Now that you've updated the settings, wait for the terminal to print a receipt and reboot before you start the download process.





## STEP 23

# Access the Admin Menu

Press the [#] key.



## STEP 24

# Key in Manager Password

If prompted, key in the Manager password and press **[Enter]**. The default password is *CPS2468* or you may have reset it with your own.

Note: Use the **[F]** key to enter letters. For example, press **[7]** and then **[F]** to enter the letter P, or press **[2]** and then press **[F]** 3 times to enter the letter C.



## STEP 25

# Select Maintenance

Press [4] to select Maintenance.



## STEP 26

# Key in Admin Password

If prompted, key in the Admin password and press **[Enter]**. The default password is *CPS2468* or you may have reset it with your own.

Note: Use the **[F]** key to enter letters. For example, press **[7]** and then **[F]** to enter the letter P, or press **[2]** and then press **[F]** 3 times to enter the letter C.



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STEP 27

## Select Download

Press [1] to select Download.



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STEP 28

## Select TADU

Press [1] to select TADU.





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STEP 29

# Select DOWNLOAD

Press [1] to select DOWNLOAD.



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STEP 30

# Connecting

The terminal connects for download.



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## STEP 31

# Downloading

The download begins and progress is shown with stars and dashes.



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## STEP 32

# Finished

When the download finishes, the terminal will print out a receipt and reboot.

No further action is needed.

